

Metaversum develops and operates the 3D online world Twinity (www.twinity.com). This visionary endeavor mashes up the real with the virtual world. Twinity offers its members the ability to populate the digital world with their own avatars, design 3D homes, communicate with friends, engage in shared media experiences, work or simply have fun. Members of the Twinity community enrich and expand their lives by integrating real life into the virtual world. Twinity is currently in its private beta phase. Founded in July 2006 and financed by leading venture capital firms, Metaversum has offices in Berlin and Kiev.

We are currently looking to add the following to our team:

Partner Customer Support Specialist

In this role, you will be responsible for supporting Twinity's growing network of commercial and professional partners. You will help troubleshoot any problems partners may be having building 3D models, locations or objects inside Twinity, as well as later helping them add life to their creations by supporting scripting features and troubleshooting scripting and object interaction problems.

Technical Requirements:

- Must have minimum off 3 years heavy computer experience
- Minimum 1 year experience with 3D modeling software, such as 3DS Max, Maya, Blender, etc
- Familiarity with scripting languages like Python, Lua, or Mono
- Fluent in English and ideally one other language
- Experienced virtual worlds user (minimum 6-months experience)
- Highly proficient with Windows, Internet browsers, and other common software
- Must have extremely professional manner and excellent writing skills in English

Desired:

- Web development experience or understanding
- Programming experience is beneficial
- Enthusiasm to make things happen/work
- A friendly demeanor and patience with non-technical users
- Knowledge of German is highly beneficial
- Experience working customer support in a corporate environment is beneficial

This position offers you:

- The opportunity to work with a high level of self-initiative and self-motivation
- A motivated team
- Attractive projects in an innovative and developing field
- A chance for you to grow professionally

If this profile matches your expertise, experience and aspirations, please send your complete application, including your resume in German or English, your salary requirements and a possible starting date, to jobs@metaversum.com with the position title „Partner Customer Support Specialist“ in the email subject line.

Metaversum GmbH
Rungestrasse 20
D-10179 Berlin
Germany
jobs@metaversum.com
(Online application preferred)